

**FREE!**

**CUSTOMER SERVICE  
TRAINING**  
5:30PM-8:30 PM



This program prepares students for entry-level roles in retail, offices, and call centers by teaching them how to identify customer needs and provide professional solutions.

**CLASS DATES**

**February**  
19-20

**April**  
23-24

**June**  
24-26

**August**  
26-28

**October**  
28-30



**TEST DATES**

**February**  
23

**April**  
27

**June**  
29


**August**  
31

**November**  
2

**REGISTER:**

 [education@theprovidencehouse.com](mailto:education@theprovidencehouse.com)

 [www.theprovidencehouse.com](http://www.theprovidencehouse.com)

 825 Cotton St, Shreveport, LA 71101



**PARTNER:**



**FREE!**

# FORKLIFT TRAINING

5PM-8:30 PM



Designed to prepare students for entry-level positions as line operators or line mechanics in the industrial and manufacturing industries. Training covers technical and interpersonal knowledge and skills, as identified by local industry leaders as critical to long-term employee success.

## CLASS DATES

**February**  
16-17

**April**  
20-21

**June**  
22-23


**August**  
24-25

**October**  
26-27

### CONTACT US:

 [education@theprovidencehouse.com](mailto:education@theprovidencehouse.com)

 [www.theprovidencehouse.com](http://www.theprovidencehouse.com)

 825 Cotton St, Shreveport, LA 71101



### PARTNER:



**FREE!**

SERVSAFE  
**TRAINING**  
9AM-5PM

**PROVIDENCE**  **HOUSE**  
**WORKFORCE DEVELOPMENT**



Focuses on food handling techniques, preventing food-borne illnesses, maintaining sanitary facilities and equipment, reducing liability, and training and supervising employees in safe food handling.

## **CLASS DATES**

**February**  
16-17

**April**  
20-21

**June**  
22-23


**August**  
24-25

**October**  
26-27

### **CONTACT US:**

 [education@theprovidencehouse.com](mailto:education@theprovidencehouse.com)

 [www.theprovidencehouse.com](http://www.theprovidencehouse.com)

 825 Cotton St, Shreveport, LA 71101



SCAN ME

### **PARTNER:**

  
**KICK**  
KITCHEN INCUBATOR & COMMUNITY KITCHEN  
SOUTHERN UNIVERSITY AT SHREVEPORT